# Medi-Cal Health Care Program Update



To Enrich Lives Through Effective and Caring Service"



### November 2008

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#### "DELETE DELETE" AND FRIENDS

Staff is reminded not to input 'delete delete', 'wrong cin', 'duplicate cin' or any of their namesakes (e.g., 'wrong person', 'delete person', 'unknown person' 'deceased person', etc.) in the first and/or last name field on LEADER for the person with the wrong CIN number that needs to be removed from the household. The correct procedure is to double the first vowel (a, e, i, o, u) of the first name on LEADER of the person who will be removed from the household. (Example: Mary Davis will become Maary Davis.) This practice allows the worker to identify the person that needs to be removed from the household in the Household Relationship screen and does not interfere with the Statewide Clearance Index Process (SCI).

Do not change the following information:

- Date of Birth
- Social Security Number
- Last Name
- Consonants of the first or last name in any manner.

When the consonants of a name are changed, SCI is unable to recognize this person and will not list their name for matching purposes.

**Refer all duplicate CINs** to the CIN Correction Unit. Document duplicate CIN referrals in Case Comments with the following information:

Identify the two CIN numbers

Specify the person to be removed from the household.

An administrative directive on this subject will be released by Medi-Cal program in the near future.

**References**: CIN Correction Unit Operation Procedures

Clarification from Department of Health Care Services,

dated 07/19/07

LM

# Medicare Recipients-Medicare Savings Programs (MSP) and DRA Exemption

An applicant or beneficiary who is eligible to Medicare may also be entitled to Medicare Savings Programs (MSP) benefits. Medicare recipients are also exempt from Deficit Reduction Act (DRA) citizenship verification requirements. This is to remind staff that the Medicare Coverage Information screen must be completed with the applicant's/beneficiary's Medicare Part A and Part B information. The information regarding the applicant's/beneficiary's Medicare coverage is included in the Social Security Administration award letter.

The Medicare Coverage Information screen is accessed through the Medicare Coverage Summary screen in Data Collection. LEADER will determine eligibility for MSP and the Medicare exemption from DRA verification requirements based on information provided in these screens. References: Medi-Cal Eligibility Procedures Manual, Article 5L, Medicare Savings Programs Scenarios, January 2007, Administrative Directive 4212, Supp. 1 dated 02/07/07, ACWDL 07-12 dated June 4, 2007, and Administrative Directive 4721 dated 04/03/08.

#### Breast and Cervical Cancer Treatment Program

(BCCTP)

When an applicant states that she/he has breast cancer or she has cervical cancer, she/he should be immediately referred to BCCTP toll free number:

1 (800) 824-0088

CM





#### LOA CORNER

#### **QUESTION:**

How do we handle a request for a Letter of Authorization (LOA) for a beneficiary who had received Medi-Cal benefits through In-Home Supportive Services (IHSS) Program for billing period prior to the IHSS Plus Waiver (IPW) implementation?

#### ANSWER:

An LOA request received by a BWS district for a beneficiary whose Medi-Cal benefits were received through IHSS for a billing period prior to IPW implementation in Los Angeles County (09/2005) shall be referred to the LOA Analyst in the Medi-Cal Program Section.

Medi-Cal Program will request IHSS Program to check CMIPS/paper case for IHSS/Medi-Cal case eligibility information for the period requested. Medi-Cal Program will provide the results of the case review by IHSS with supporting documents to the BWS district concerned. The BWS district will determine if an issuance of the LOA is appropriate based on the IHSS response.

Reference: ACWDL 05-21, dated 6/13/05 EM

# 2008 Bridging Performance Standards What's new?

This year, our department is required to provide documentation when reporting on Bridging Performance Standards. The Daily No SOC to SOC list used by staff when evaluating children for the Bridging program will **also** be used by the State to audit our cases. Staff is reminded to ensure the LEADER generated SOC NOA is mailed; use the Free Format template when sending the notice to inform of the additional no SOC month; make sure the 7X aid code is updated on MEDS and if consent was given, send the Medi-Cal to Healthy Transmittal to Healthy Families. Otherwise, initiate a request for consent. Remember all actions must be completed within five working days of the SOC determination and documented in Case Comments.



Reference: ACWDL 07-03 and 07-09

APG

### **Declaration of Paternity (CS 909)**

The CS 909 (revised 11/07), when accurately completed, witnessed and officially filed with the State, serves as a record of paternity acknowledgement. Unwed parents who wish to voluntarily establish paternity are encouraged to complete this form. Please note that completing the CS 909 is <u>not</u> a condition of Medi-Cal eligibility. Therefore, if unwed parents refuse to make a paternity declaration, benefits are not to be denied or delayed. Instead, both unwed parents are to be referred to Child Support Services Division (CSSD) for paternity establishment and medical support enforcement.

The CS 909 is a four-part, carbonized form that must be completed in either blue or black ink only. White-out cannot be used on the declaration because it is a legal document. Also, as a legal document, it cannot be photocopied. District offices are required to keep an adequate supply of the CS 909.

If the unwed parents wish to complete and sign the CS 909 it can be witnessed by eligibility staff, family law facilitator of a local court, hospital where child was born, local registrar of births and deaths, notary public, or local child support agency. Once signed and witnessed, eligibility staff is to forward the original (white copy) of the CS 909 along with a CW 2.1Q and CW 371 to CSSD. Copies of all three documents are to be permanently retained in the case record.

If unwed parents living together apply for Medi-Cal benefits and provide a copy of a previously witnessed, signed and State registered copy of a CS 909, eligibility staff is to send a copy of that CS 909 along with a CW 371 to CSSD. Copies of both documents are to be permanently retained in the case record. Note: If unwed parents living together indicate that they signed a CS 909 at the hospital (or elsewhere) but no longer have the record, a referral (CW 2.1Q and CW 371) is made for both parents to CSSD.

Reference: ACWDL 96-73 (dated 12/13/06), MEPM Article 23

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## Thanksgiving Tips

- slow down eating fast means eating more food
- eat lots of green and colorful vegetables
- drink lots of water
- eat the turkey meat, but not the skin
- enjoy a low fat dessert



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